

# Call Recorder for GoldMine®

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papillon technology  
the future is calling



## See what our customers say...

*"We considered a trunk side call recording solution but accessing recordings was a nightmare compared to Call Recorder."*

*"With all the jargon and acronyms used in the computer industry today, Call Recorder has proved an excellent training tool for our new staff. The ease of access to recordings is priceless."*

## The Complete Call Recording Solution for GoldMine.

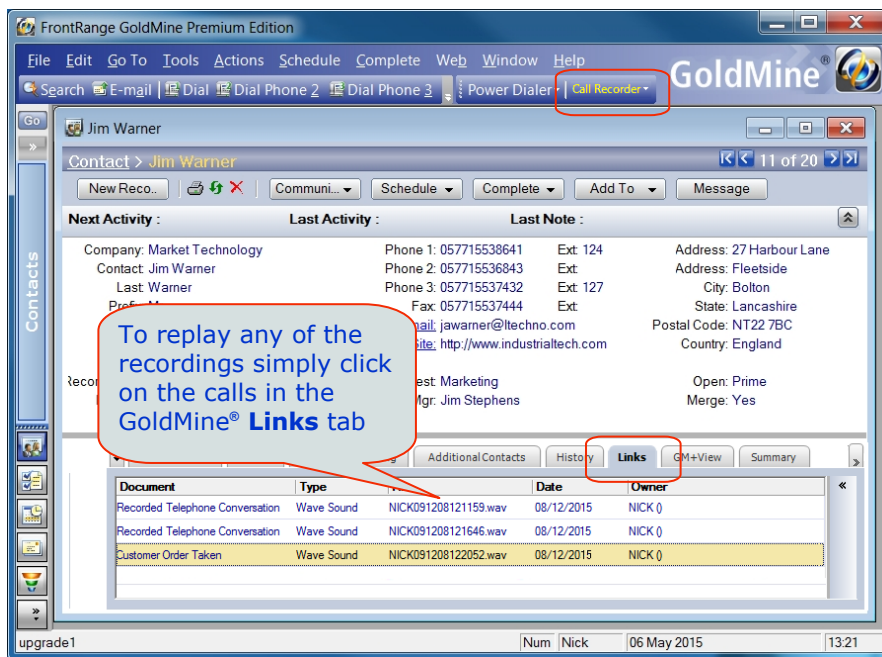
Ever wished you had recorded a call with a difficult client, or kept a **detailed record** of a difficult negotiation? Well, now you can with Call Recorder.

Like all Papillon Technology computer telephony products, Call Recorder is seamlessly integrated with GoldMine®, making it straightforward and easy to use.

Recording your telephone calls is a breeze. Simply click the tab in GoldMine® or the Call Recorder icon in your system tray.



**Call Recorder hardware**  
**Compact, Discreet, Easy to Install**



You can choose to record every call or just record the calls you need. Recordings are assigned a unique file name, compressed, and **automatically linked** to your contacts GoldMine® record via the Links tab.

Optional settings allow you to add descriptive References and Notes for recorded calls and even to Schedule Follow-Up Actions as a result of the call.

Call Recorder for GoldMine® will work with virtually any digital or analog telephone handset and is a fraction of the cost of traditional call recording technology.



### Frequently Asked Questions

Will Call Recorder work with any digital or analog telephone handset ?	Yes
Can Papillon Technology advise me if call recording is legal in my state ?	Yes
Will the digital recording files consume a lot of hard disk space ?	No
Can recordings be played back into a telephone conversation?	Yes
Can the call recordings be saved on a shared network drive ?	Yes

### Where is Call Recorder most commonly used?

- Transaction verification
- Staff Training
- Telephone Interview / Research
- Quality Assurance
- Accounts Collection
- Tracking Complex Negotiations
- Data Collection
- Dispute Resolution

If you have any questions regarding CTi or require any further information please contact Papillon Technology by telephone on US +1 (408)-960-1032, internationally on +44 (0)1992 560487 or by email to sales@papillontechnology.com.

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